

# Patient Safety to Enterprise Risk Management

YES, HEALTHCARE, YOU REALLY CAN HAVE IT ALL.



ALL THINGS SAFETY AND RISK, CONNECTED ON A SINGLE, INTEGRATED PLATFORM.

For too long, healthcare safety, quality and risk management professionals have had to make a difficult choice when they shopped for technology solutions:

- Outdated patient safety event or incident reporting systems that can't do much -- if anything -- else
- Generic, non-healthcare enterprise risk management information systems that don't understand your unique needs

**Riskconnect Healthcare** can provide you with a single, integrated platform to automate and improve all things safety and risk in your organization that **everyone from clinicians to the C-Suite will love.**



**RISKONNECT**, the leading global provider of integrated risk management technology solutions, is the **perfect choice for healthcare providers** who want more than the same old software to **manage patient safety** ... plus everything else risk-related in their organizations.

**Don't be limited by your patient safety technology.**

**With Riskonnect Healthcare you can:**

- **Improve voluntary reporting**, including near misses and unsafe conditions, even from your physicians, with an intuitive, icon-driven event portal. Clinical staff can even dictate events from their smartphone or tablet!
- **Conduct more effective and actionable RCAs** with visual timelines, fishbone diagrams, integrated corrective action planning and task management.
- **Easily communicate and collaborate** with clinical staff, safety, quality, risk management and compliance easily -- securely -- within the application.
- **Seamlessly manage** patient, employee and visitor safety, patient feedback, peer review and claims.
- **Make safety and satisfaction data more actionable** with meaningful, visual, presentation-ready analytics that are as easy to create as they are to consume by leadership.
- **Meet needs** both current and evolving.
- **Go fully mobile.**



## Little Things Make a Big Difference

Riskonnect Healthcare is designed to make every aspect of your job more efficient and effective.



Critical information is always at your fingertips, without extra clicks, page views, or excessive scrolling



Automatically assign tasks -- as well as reminders and escalations



Easily add or change a field, a dashboard, a page layout, report or event workflow, even on your own



E-mail attachments directly into an event without having to log into the system



Automatically create and update Microsoft Word documents and PowerPoint presentations with system data



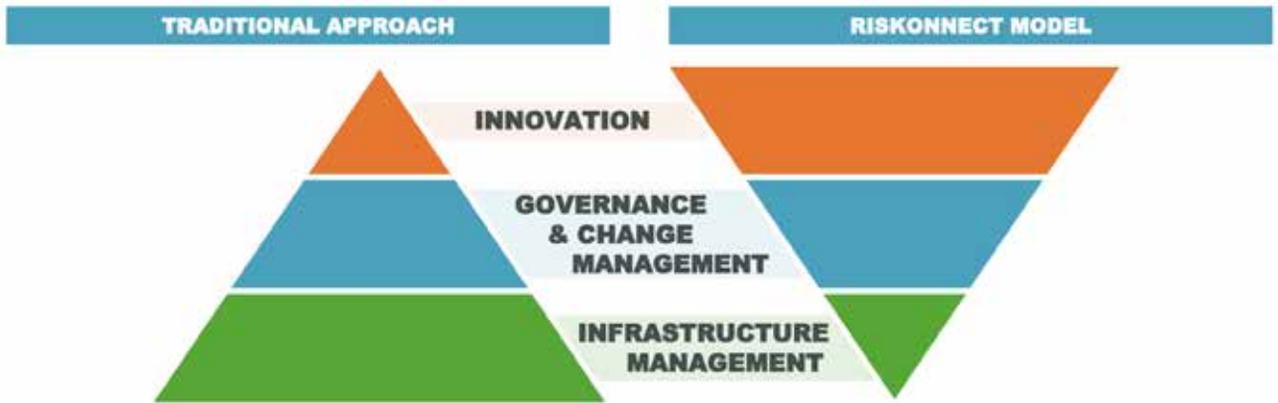
Send and receive secure electronic documentation (policies, attestations, peer review, etc.) to/from non-users



Seamlessly convert patient safety events to feedback tickets or claims, and vice versa



Find anything in the system easily with a true global search. It can even search PDFs and handwritten notes!



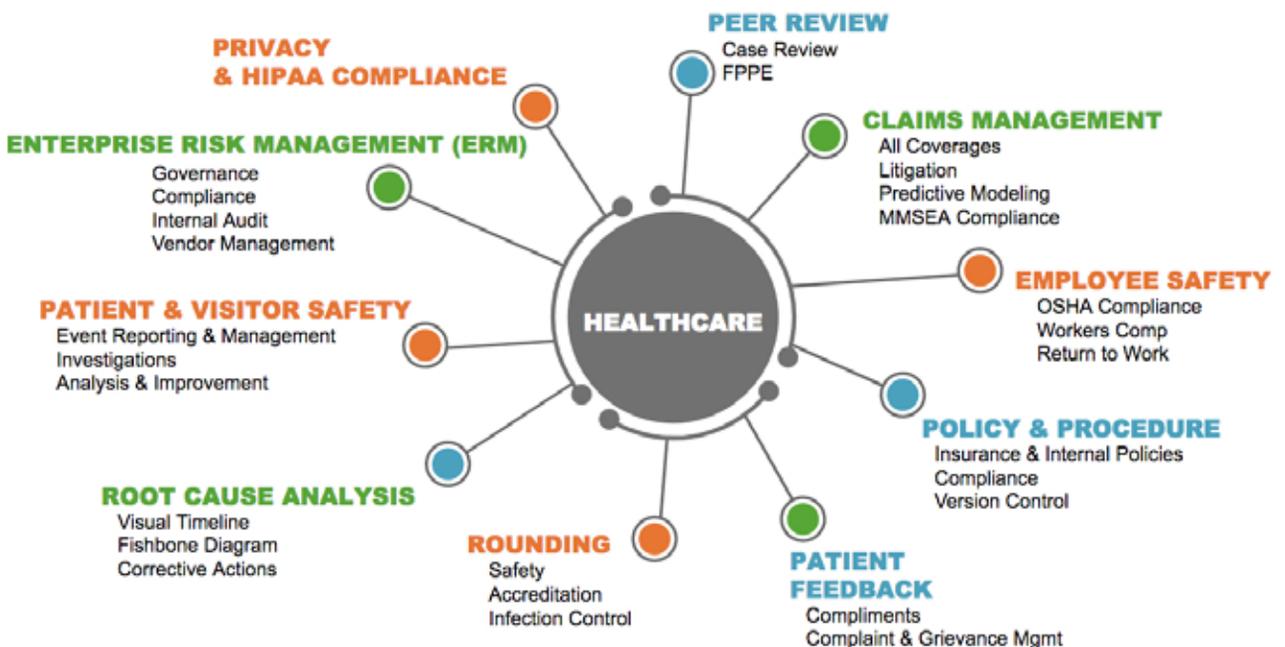
### Big Things Make a Big Difference, Too

What does Riskconnect have in common with GE, Toyota, Blue Cross Blue Shield of CA, Optum and the U.S. General Services Administration? Our patient safety and risk management solutions are built on the same platform: force.com by Salesforce. It's continually being enhanced by more than 400 software developers, systems engineers and technicians with an annual R&D investment of nearly \$1 Billion. The platform is so confident of its security, scalability and system performance that it's posted online, in real time, for everyone to see, at [trust.salesforce.com](http://trust.salesforce.com). Go ahead and take a look. Then ask your CIO to compare it to

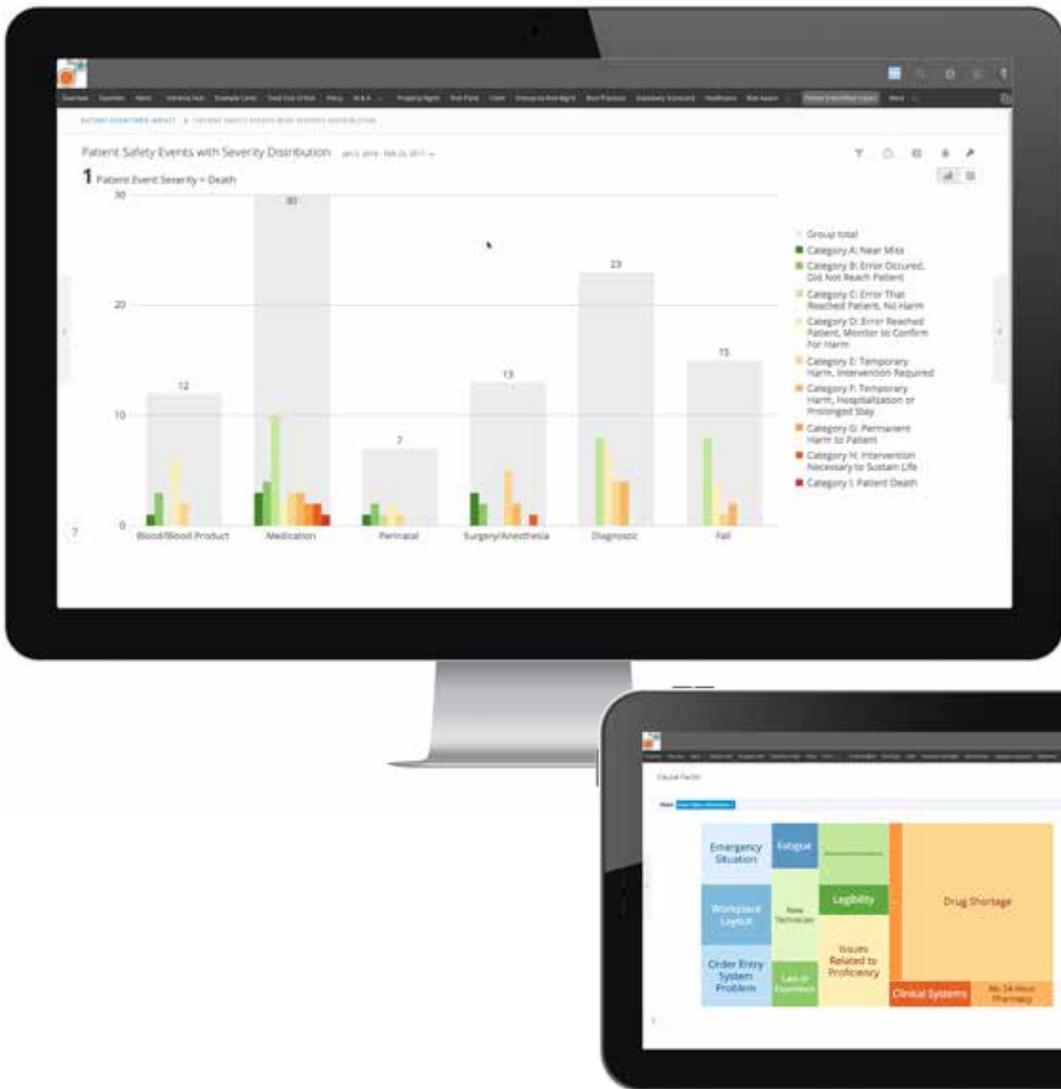
your current vendor's "platform". Without having to worry about our IT infrastructure, we can spend our time focusing on you — through innovation and customization for our clients.

### But Wait. There's More.

Riskconnect Healthcare is more than a state-of-the-art patient safety reporting tool. It's part of a fully-integrated risk management platform that can support risk-related activities throughout your organization: everything from accreditation, safety and compliance rounding to claims, peer review and enterprise risk management.



Riskconnect Healthcare is part of a fully-integrated risk management platform



## Seeing is Believing

Wondering if Riskconnect Healthcare can possibly be THAT good? Give us 30 minutes and we'll show you how powerful, flexible, efficient, fast and intuitive the solution really is. Tell us a little about your current incident reporting process (or what you'd change about it if you could), and let us show you quickly and easily we can make our solution YOUR solution.

Just a warning, however: Riskconnect Healthcare is so capable that you may want to block out more time. Your peers are typically so impressed when they see what we can offer, that they want to see what else we can show them in 60 minutes, 90 minutes or more.

You really CAN have it all. Nice for a change, isn't it?



Riskconnect Integrated Risk Management Solutions™ | Enterprise Risk Management | RMIS  
 Healthcare Compliance and Regulation | Business Continuity Management Vendor Risk Management  
 Health and Safety Management | Sarbanes-Oxley (SOX) Management

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